

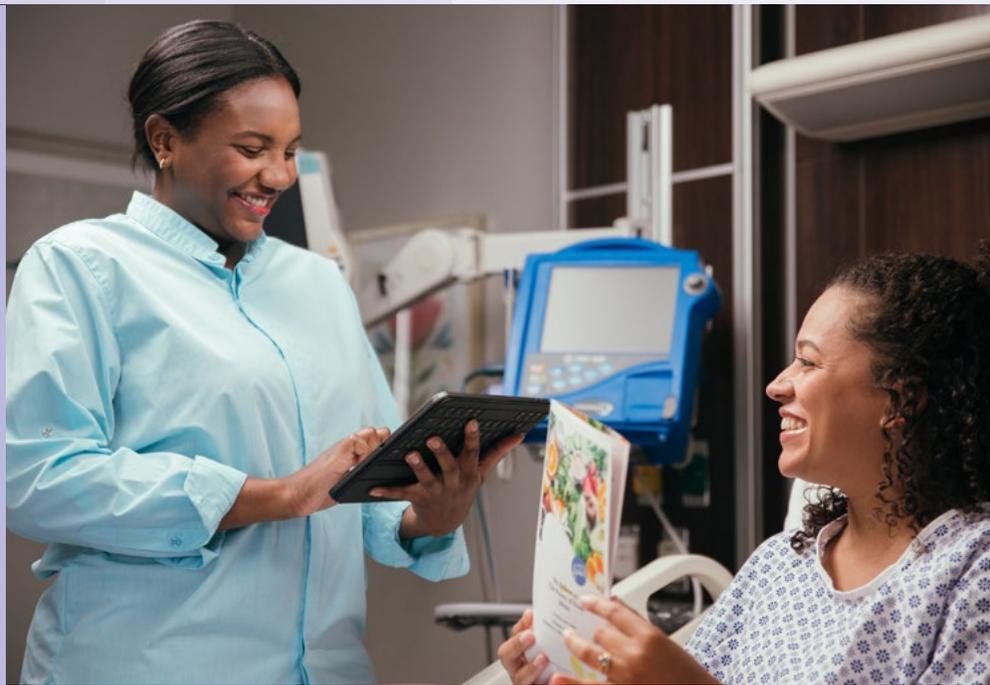


## MyDining: A Fully Customized Technology Solution

Technology has transformed the healthcare experience for patients and providers. It has brought new levels of efficiency and helped to deliver results for new safety initiatives. In hospital food and nutrition services, Morrison Healthcare has developed and invested in our MyDining program to bring a new level of service to patients.

### What is MyDining?

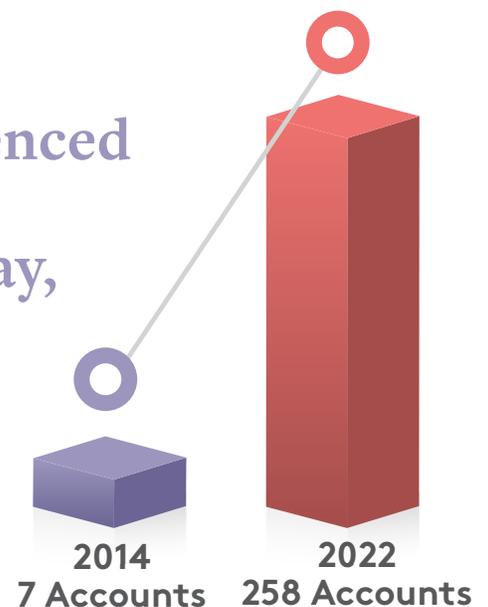
MyDining is a personalized patient meal-ordering system. Patients place orders by phone to a call center or a patient dining associate will visit the room to take their order. Food and nutrition service team members and administrators also benefit through an easy system to log, track, and report on meal orders while its operational features improve order accuracy, enhance patient safety, and boost patient satisfaction scores.



“We’ve experienced tremendous growth since we launched MyDining in 2014,” said Erica Stevens, National Director for MyDining at Morrison Healthcare. “It all comes down to efficiency and delivering results. When I started working with the program, we had seven accounts on the platform. Today, we have 258 and growing. It’s a testament to the strength of the software solution and our ability to continue to evolve it to fit our clients’ needs.”

“We’ve experienced tremendous growth ... today, we have 258 and growing.”

Erica Stevens,  
National Director  
for MyDining





### 1 Fully Customized Technology Solution

- The MHC team customizes the technology to fit each facility's distinctive needs.
- The team recently introduced a new high-risk tray function. Hospitals have already found major success by utilizing this portion of MyDining, instead of relying on the traditional paper process.

### 2 Delivering Actionable Data

- MyDining is built on a foundation of analytics, giving leaders the data they need to report on, track, and evaluate the food and nutrition services operation.
- This data enables success by giving a clear picture of operational efficiency and showing potential areas of improvement.

### 3 A Team Approach Led by Dietitians

- Even with all these benefits and services, MyDining can make a major impact in another area—the bottom line.
- MyDining costs 20 to 40 percent less than other software solutions. This ensures hospitals can be the best stewards of their financial resources and continue to provide leading care for their community.



## MyDining by the Numbers



**258**  
hospitals use  
MyDining



**4,000,000+**  
meals ordered  
through MyDining  
in 2021



**502,000,000**  
messages processed  
through MyDining



**20-40%**  
cost savings over  
other technology  
solutions

To learn more about how we can provide superior patient solutions, please visit [morrisonhealthcare.com](http://morrisonhealthcare.com) or call 1-800-2CLIENT.

