







TaskVue

TaskVue provides clinical care workers visibility into the patient meal process. From not ordered to delivered, the status for every patient meal is visible through a single dashboard.

How it works



Order

The patient orders a meal via MyMeal or is entered into MyDining by FNS staff

2

Track

MyDining sends a ticket to the kitchen for tray assembly & the order is tracked

3

Deliver

An associate delivers the tray and time stamps the delivery

TASKVUE AT A GLANCE

All features listed here

CURRENT FEATURES

Patient Meal Completed Status Tasks Support Service Visibility

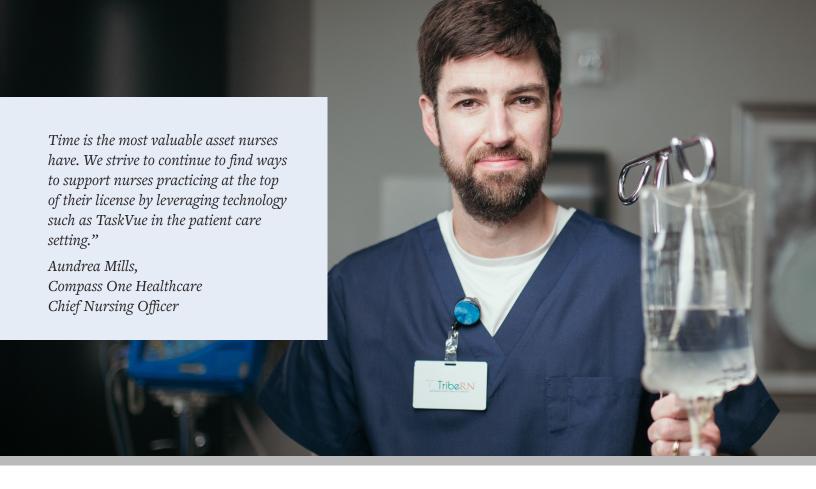
FUTURE FEATURES

Service EVS PT Requests Status Status

> Analytical Reporting

Mobile Display

53% Fewer Nurse Calls to the Kitchen



Pilot Results

Initiative—TaskVue underwent pilot testing at five different healthcare sites to demonstrate the advantages of providing patient tray status to nurses. The solution is designed to enable nurses to devote more time to quality patient care by eliminating non-clinical responsibilities, such as calls to the kitchen to check tray statuses.

The Approach—To reduce the number of calls to the kitchen by providing transparency into patients' meal order status.

Results—By implementing the Morrison Healthcare exclusive patient meal ordering and delivery system--the most affordable, best-in-class solution on the market-team members can easily log, track, and report on meal orders. Plus, the tool is proven to improve order accuracy, enhance patient safety and boost patient satisfaction scores. The tool also keeps nurses operating at the top of their license by shifting non-clinical tasks to support services and providing more predictability around delivery and service requests.

